ArcelorMittal Dofasco Third Party Compliance System

Frequently Asked Questions

Table of Contents

I. Third Party Compliance e-Learning/Certification Internet Application 2
II. Load Registration Kiosk Application 3

I. Third Party Compliance e-Learning/Certification Internet Application

Q What do I do when a user's account has been disabled when they try to log in to the Third Party Compliance System? Refer to Figure 1 below.

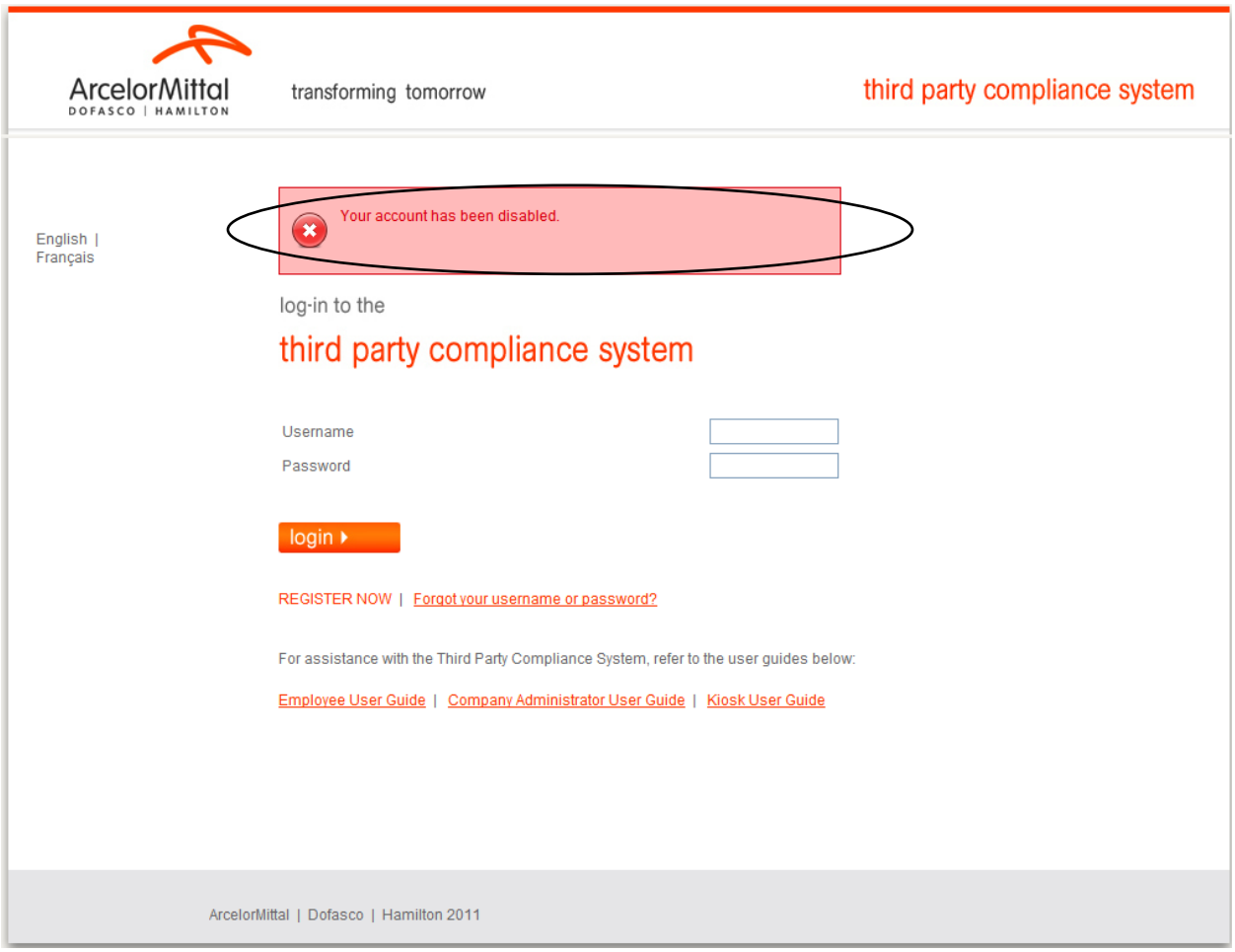


Figure 1

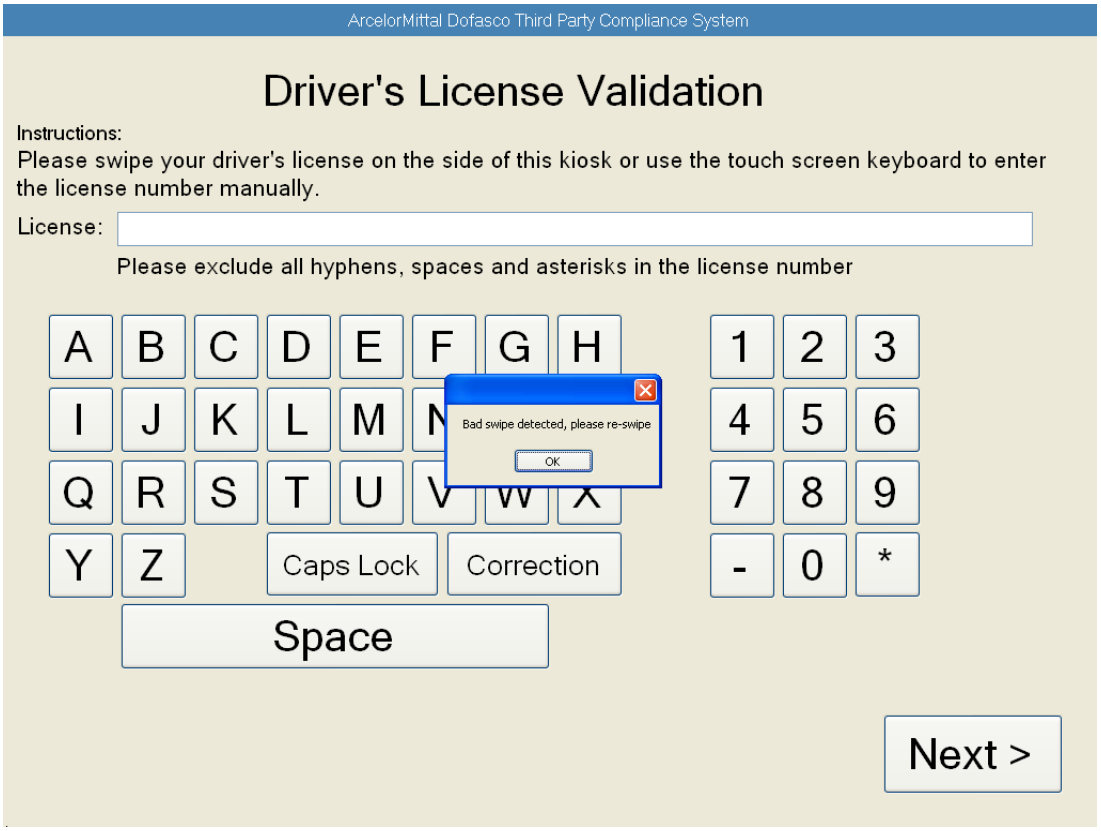
A The user has made at least 10 unsucessful attempts to log in to the Third Party Compliance System. Contact a Third Party Compliance System administrator at ArcelorMittal Dofasco to have the user's account enabled:

905-548-7200 or 1-800-363-2726:

Senia Krajcar – ext. 4016
Slafka Faitz – ext. 6402
David Markham – ext. 6266

II. Load Registration Kiosk Application

Q What does it mean when the Kiosk application displays the following message – “Bad Swipe detected, please re-swipe”?



A The driver’s license was only partially swiped through the card reader. Swipe the driver’s license again, ensuring that the card makes a complete pass through the card reader.